

**No. 1/NEW/2013-Transport**  
**Transport Department**  
**Government of Madhya Pradesh**  
Office of the Transport Commissioner  
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Gwalior, Madhya Pradesh  
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Tender No: MPSEDC/BOOT/TPT/2013/009

Dated: - 25.03.2013

**CORRIGENDUM – 1 / NEW**

Refer Request for Proposal (RFP) titled "Selection of Vendor for IMPLEMENTATION, UPGRADATION, MAINTENANCE OF SERVICE DELIVERY SYSTEMS ON Build, Own, Operate and Transfer (BOOT) basis for the IT SERVICES, HARDWARE EQUIPMENT, DATA MANAGEMENT, FACILITY MANAGEMENT, ETC for Transport Department for a period of 5 years extended by another 5years in the State of Madhya Pradesh"

**Note:**

- All modification / corrigendum's in future will be published on <http://www.mptransport.org> only.
- All other terms and conditions of the RFP document except modified in the CORRIGENDUM remain the same.

S No	Clause No	Page No	Clause Description	Query / Remark / Clarification Sought	Amendment
1	Clause 2 – Key events and dates	3	Key Events & Dates	Tender submission location	Submission of the Bids is at the Office of Madhya Pradesh State Electronics Corporation, 47A Arera Hills, Bhopal, Madhya Pradesh till 05-April 2013 on or before 1530 Hours  Please refer page no 3 of the modified RFP.
2	Clause no 2 – Key events and dates	3	Key Events & Dates	Technical Bid Opening	Opening of the Technical Bids at the Office of Madhya Pradesh State Electronics Corporation, 47A Arera Hills, Bhopal, Madhya Pradesh on 15th April 2013 at 1100 hours
3	Clause no 2 – Key events and dates	3	Key Events & Dates	Technical Presentation	Technical Presentation by bidders and Proof of Concept demonstration at the Office of Madhya Pradesh State Electronics Corporation, 47A Arera Hills, Bhopal, Madhya Pradesh on 15th April at 1130 hours (30 min for each bidder)
4	Clause no 2 – Key events and dates	3	Key Events & Dates	Financial Bid opening	Opening of Financial Bids at the Office of Additional Chief Secretary – Transport, Mantralaya, Vallabh Bhawan, Bhopal, Madhya Pradesh on 18th April at 1530 hours
5	Section m, Data Center preparation and maintenance	41	Establishment of facility for video conferencing at the Data Center	What is the exact scope of setting up video conferencing? There are no specifications provided for video conferencing equipment. Kindly provide the same	Specification of camera for video conferencing added. Please refer page no 138 of the modified RFP under Annexure A

6		118	Laser Jet printer- color	Do you need color laserjet printer or deskjet printer because given specs are color deskjet and in BoM you are asking color laser jet printer.do you require it at all locations?Pls. Clarify	Please refer page no 117 of the modified RFP under section Technical Specifications and make & model of the proposed equipments
7	Digital Camera Specifications	140	Digital Camera	Specifications given in the RFP but it is not mentioned in the Bill of material.Pls confirm do we need to provide digital camera ,if yes pls specify the quantity.	Deleted. Please refer Annexure A of the modified RFP
8		118	Web Camera	It is present in the Bill of Material but no specifications in the RFP.	Added. Please refer page no 138 of the modified RFP under Annexure A
9		140	Colour deskjet Printer	Specifications given in the RFP but it is not mentioned in the Bill of material.Pls confirm do we need to provide this ,if yes pls specify the quantity.	Added. Please refer page no 117 of the modified RFP under section Technical Specifications and make & model of the proposed equipments
10		118	Laser Printer	It is present in the Bill of Material but no specifications in the RFP	Added. Please refer page no 139 of the modified RFP under Annexure A
11		118	UPS	Please specify quantity and specifications of ups.	Added. Please refer page no 139 of the modified RFP under Annexure A. Vendor needs to deploy asper the requirement in order to meet the requirement of the SLAs

12	Firewall Specs	138 - 140	Firewall Specs -Physical dimensions (W x H x D) -Weight -power input -Main unit nominal input -Max. power consumption: - Nominal input: -- Nominal output: -Max. power consumption:	Please define the below parameters as it is left blank:- -Physical dimensions (W x H x D) -Weight -power input -Main unit nominal input -Max. power consumption: - Nominal input: -- Nominal output: -Max. power consumption:	Modified. Please refer page no 137-138 of the modified RFP under Annexure A
13	Firewall Specifications	138- 140	Check Point Internal Certification Authority (Diffie-Hellman 1,024-bit PKI) digital certificates, preshared secrets, X.509 digital certificates	It is specified to a specific Oem. So request remove the clause or modify the clause as equivalent, so that other OEMs can participate.	Modified. Please refer page no 137-138 of the modified RFP under Annexure A
14	Electronic signature pad-specification	140	• Resolution:300 Counts Per Inc• Pressure Sensitivity:128 Levels on Z Axis• Software & Drivers Compatibility: Windows XP; Windows 2000 and Windows 9X /ME	The specifications is specific to single OEM.So please allow other oems to participate having higher/equivalent specs ,so that the solution would be cheaper and best for the department.	Modified. Please refer page no 140 of the modified RFP under Annexure A
15		162	MFP Laser	Please provide minimum specs for MFP as its quantity mentioned in BOM.	Added. Please refer page no 139 of the modified RFP under Annexure A
16		163	Database server- 0 Nos. application server- 0 nos. At DR site	Please clarify server requirement and also DR BoM, can we take 50% of DC BoM	Modified. Please refer page no 163 of the modified RFP
17	Clause 3.9	22-35	Training to the Transport department officials	Since the Title of the clause and sub clauses ddo not match, it is requested that this clause title may be changed to 'additional scope of work' or any other suitable title	Modified. Pelase refer page no 22-35 of the modified RFP

18	Clause 3.9 a, Online Payment of Taxes	24	The clause mentions "The vendor needs to conduct a third party audit every 6 months for checking of any vulnerability in the software application."	Please clarify whether the BOOT operator need to submit this audit report to the Transport department, Govt. of Madhya Pradesh	Modified. Please refer clause 3.10, page no 23 of the modified RFP
19	Clause 8	69	Technical Evaluation, point 5 of Technical Evaluation Criteria – Compliance Matrix	Clause mentions that "Certificate for 10 year data retention on MRZ warranty from the Original Equipment Manufacturer (OEM) of the smart card". This certificate is sought from the Smart Card manufacturer. Since MRZ is the chip where the data would be stored, this certificate should come from the Chip Manufacturer. Alternatively, this clause should be changed to Smart card manufacturer/ supplier	Modified. Please refer clause no 8, point no 5, page 69-70 of the modified RFP
20	Clause no 8 vv, Point no 2	72	The bidder ( lead partner in case of consortium ) should have minimum 500 IT professional employees (engineers, MBAs, technical support, management) on its payrolls as on Dec 1, 2012 - greater than 500 but less than 1000 - more than 1001	We would like to submit if the company having manpower capacity of certain number of employees it would be a composition of technical staff, accounts, management, HR, etc. So we request you to consider all employees of the company under this eligibility.  Also we request you to minimize the criteria to 300 employees in total out of which 50 employees should be IT professional employees (engineers, MBAs, technical support & management	Modified. Please refer point no 2, clause no 8.1, Technical Evaluation Criteria of the modified RFP. Also refer point no 11, page no 94 of the RFP



21	Clause no 8 vv, Point no 6	73	<p>The bidder (any of the partners in case of consortium) should have experience in developing, creating and managing of Data Centers for e-Governance projects or applications of any Central Government Ministry / State Government Department. 25% marks would be awarded for each experience in developing, creating and managing of data center in central / State govt, in case the Data center is related to state transport department then 25% marks would be awarded for each project</p>	<p>The criterion is limiting the competition. In most of the DL / VRC project, the vendor has to maintain the State Data Centre of the government and SWAN connectivity is given to the vendor by the department. The vendor having much experience in executing the project of smart card DL &amp; VRC will be restricted by this clause. Hence we request you to modify the clause in the manner that the bidder should have experience in managing SDC / project management unit for a project of providing services for smart card driving license and vehicle registration certificate for any state in the state. It should be number of projects rather than developing and maintaining data centres in e-governance project as it shows the capability and project implementation experience of the bidder. Please put 50% weightage for a project and there should be two project experience</p>	<p>Modified. Please refer point no 6, page no 73 of the modified RFP</p>
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22	Clause 2	3	Key Events & Dates	The venue of bid submission is in Gwalior on 5th April 2013 at 1530 hours, whereas the opening of the pre-qualification bid is in Bhopal on 5th April 2013 at 1600 hours. Kindly clarify the exact venue for submission & opening of prequalification bid as both the cities are geographically separated by 400 kms.	Modified. Please refer page no 3 of the modified RFP.
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23	Clause 3.9	22 - 33	Scope of Work – Training to the department officials	<p>Under this clause, various sub clauses are given, which are as follows: (a) Online Payment of taxes (b) De-Duplication of Driving Licence (c) Document Management System (d) Vehicle Enrollment and revenue payment system (e) Centralized Card personalization bureau (f) Delivery of Smart Cards by Indian postal department (g) Digital fitness centre for Vehicles (h) Web based platform integrated with High Security Registration Plates system (i) Stationary to be used for the issuance of paper based documents</p> <p>Question – while above sub-clauses are mentioned under the Training to the department officials as per RFP while, on plain reading of these clause, it seems they have nothing to do with Training and these are indeed the independent clause forming the Scope of Work as per architecture of RFP. You are requested to kindly on above, since this would form basis of the response to RFP.</p>	Modified. Please refer page no 22-33 of the modified RFP
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24	Clause no 4	35 - 51	Project Takeover from current BOOT operator	Sub clauses under this clause start from alphabet "j" and hence it is presumed that prior 9 sub-clauses from alphabet "a" to "i" are missing from the RFP. Request to kindly intimate the 9 points prior to the Sub-clause "s"	Modified. Please refer page no 33-51 of the modified RFP
25	Clause no 5	54 - 61	General Information, terms and conditions	Sub clause under this clause start from alphabet "s" and go on till "z" and again restart at "aa" and go on till "nn". Therefore, it is presumed that prior sub-clauses from alphabet Page 2 "a" to "r" are missing from the RFP. Sub clauses with alphabets "aa" till "nn" are highly unusual, therefore department may kindly take cognizance that this is correct numbering. Request to kindly intimate the prior to the Sub-clause "s"	Modified. Please refer page no 54-61 of the modified RFP
26	Clause no 6	62 - 65	Proposal opening and evaluation	Sub clause under this clause start from alphabet "oo" and go on till "uu", which is highly unusual Request to kindly intimate the prior to the Sub-clause "oo"	Modified. Please refer page no 62-65 of the modified RFP

27	Clause no 7	68 - 69	Prequalification criteria: Sub Clause Point 12	<p>This point comprises of 2 divergent suggestions as derived from RFP. On one hand, it suggests that either bidder or its partner (in case of consortium) must possess a SCOSTA certificate wherein card manufacturing of such SCOSTA Cards must be in geographical boundaries of India. On other hand, the clause also suggests in case that if bidder (or its partner in case of consortium) does not have the SCOSTA certificate, they can have an exclusive tie-up with for supply of SCOSTA cards with any card manufacturer having the valid SCOSTA certificate. Does this mean that if the tie-up arrangement for supply of SCOSTA Cards (in case bidder or partner does not possess a SCOSTA certificate) could be with the card supplier having its manufacturing facility anywhere in the world? Does this also mean that a Smart Card manufacturer can forge more than one tie-up with any number of bidders? Finally, does this also mean that under the RFP response, under the consortium, one can have A lead bidder, a consortium partner and a Smart Card supplier? Please clarify.</p>	<p>The bidder needs to have an exclusive tie up with the card supplier having its manufacturing facility in the geographical boundaries of India. The consortium can have only 2 members i.e. Lead Bidder &amp; the Consortium Partner. Any bidder submitting bids having more than 2 consortium partners, the same would be summarily rejected. The smart card manufacturer / supplier needs to have an exclusive tie up with the lead bidder. In case the manufacturer / supplier has multiple ties ups with the lead bidder, the bid of the consortium would be summarily rejected.</p>
28	Clause vv	72	Technical Evaluation criteria	<p>Sub-clause starting of alphabet "vv" is highly unusual. Department may kindly take cognizance that this is correct numbering</p>	<p>Modified. Please refer page no 72 of the modified RFP</p>

29	Clause 9	75 - 78	Financial Evaluation	Sub-Clause starting of alphabet "ww" is highly unusual, which continues till "zz" and then introduction of sub-clause at "aaa" & "bbb". Department may kindly take cognizance that this is correct numbering	Modified. Please refer page no 75 - 78 of the modified RFP
30	Clause 10	79	General Information, terms and conditions (Successful Bidder)	Sub-Clause starting of alphabet "ccc" to "eee" is highly unusual. Department may kindly take cognizance that this is correct numbering	Modified. Please refer page no 79 of the modified RFP
31	Clause 8 w	73		Since the pass marks in the Technical evaluation criteria is 50 marks, are we required to score a minimum passing mark in both / either of the Presentation and Proof of Concept for Deduplication and web based e-governance application? Is it compulsory to participate and demonstrate the Deduplication capability and web based e-governance application capability if one is scoring 50 marks from other criteria?	Modified. Please refer bullet 1 on page no 73 under clause no 8.1, Technical Evaluation Criteria of the modified RFP
32	Annexure – A	137	Minimum Hardware Specifications	The minimum hardware specifications mentioned for the Server – RTO Office, Application Server (Blade Server), Blade Chassis, SAN Storage are pertaining to a single OEM and not generic in nature. Request you to kindly check the same.	Modified. Please refer page no 129 - 135 of the modified RFP
33	Annexure – A	143	Minimum Hardware Specifications	Please clarify whether the vendor can use any other operating system other than Windows i.e. Linux, UNIX, etc	Yes, the vendor can use any operating system other than Windows.

34	TP – 5	118	Technical Specifications of the items proposed	The annexure TP-5 asks for the Make & Model of the proposed hardware items. We suggest that the transport department should ask for the hardware items which are in the top 3 rank of IDC report of the quarter in which the project is awarded to the vendor	Added. Please refer last para on page no 118 of the modified RFP
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